

The Weavers Practice

Complaints

We do try to offer you the best possible treatment, however we realise there are some occasions when things don't go as expected.

Should you have a complaint about any aspect of your care our Practice Manager, Miss Katie Webb, is responsible for investigating and responding to all complaints.

Contact details:

Tel: 01254 884217

In Writing: Miss Katie Webb, The Weavers Practice, High Street, Rishton, BB1 4LA

If you do not wish to raise concerns directly with the practice, these should be directed to:

NHS England

PO Box 16738

Redditch

B97 0PT

Telephone: 0300 311 22 33 (Monday to Friday 8am-6pm, excluding English Bank Holidays)

Email: england.contactus@nhs.net