

# **The Weavers Practice**

**Dr Halstead & Dr Khanwalkar**

**High Street  
Rishton  
BB1 4LA  
Tel: 01254 884217**

**and**

**The Health Centre  
Water Street  
Great Harwood  
BB6 7QR  
Tel: 01254 884217**

[iscicb-el.weaverspractice@nhs.net](mailto:iscicb-el.weaverspractice@nhs.net)

## **Opening times**

We are open Monday to Friday from 8.00am to 6:30pm.

We are closed on Saturdays and Sundays, but there are extended access appointments available locally – ask Reception for details.

- **Out of hours emergencies:**
- Call **999** - For life threatening emergencies only.
- Call **111** – For Out of hours Care.
- For further help and advice visit NHS Direct:  
[www.nhsdirect.nhs.uk](http://www.nhsdirect.nhs.uk)

## **Our Clinical Team:**

### Doctors:

- Dr Halstead
- Dr Khanwalkar
- Dr Fish
- Dr Connolly
- Dr Barsby

### Nurses:

- Julia Miller
- Jacky Yates
- Jacqui Buchanan
- Charlotte Knowles

### Health Care Assistant:

- Sharon Green
- Shannon Rea

## **APPOINTMENTS**

GP: appointments are now triaged by one of our experienced GPs. You will need to complete a simple online request form via PATCHS. If you do not have access to the internet, you can call the practice and speak to one of our reception team who will be happy to advise.

We have same day appointments for urgent problems, appointments within 48 hours and Routine appointments. We offer Face to Face or telephone.

Nurse & HCA: available to book in advance – you need to make these in person or via the telephone.

Extended Access: GP, Nurse & Health Care Assistant appointments are available via this service – you may be offered one of these appointments when requesting an appointment.

## **Online Services**

If you have the NHS App you can request repeat prescriptions and view information from your medical record.

### **Care provided:**

- \* Asthma clinics
- \* Diabetes clinics
- \* Cervical smears
- \* Maternity care and family planning
- \* Children's immunisations and development checks
- \* Flu and pneumonia vaccinations
- \* Coronary heart disease clinics
- \* Chronic obstructive airways clinics
- \* Blood pressure clinics

### **ADDITIONAL SERVICES:**

We have the following additional services: Physiotherapy, Mental Health, Physician Associate, Health & Wellbeing coach.

### **HOME VISITS**

If you require a home visit, please call the practice before 11am, requests after this time may be done the following day. Home visits are made at the discretion of the doctor.

## **PRESCRIPTIONS**

Please allow 48 hours for these to be processed.

## **TEST RESULTS**

If you are signed up to the NHS App you can view these online, alternatively contact the surgery after 11am.

## **Sick notes / time off work**

If you are too ill to work, a Self-Certification form covers you for up to one week. After that time if you are not fit to return to work you will need a Sickness Certificate (Med 3 / Fit Note) from the doctor to give to your employer. If you need a private certificate, there will be a standard charge.

## **PATIENTS WITH PARTICULAR NEEDS**

**Hearing Impairment:** We have an induction loop for patients who are hard of hearing.

**Sight Impairment:** Large print format is available on request.

**Language barriers:** We have a language line service.

## **Complaints:**

We do try to offer the best possible treatment; however, we realise there are some occasions when things don't go as expected. Should you have a complaint about any aspect of your care, please put your complaint in writing for the attention of the Practice Manager.